

# Valet Procedures

Prior to Arrival	<ul style="list-style-type: none"> <li>~ Call the valet line 15 minutes prior to arrival.</li> <li>~ We will prepare your boat and move it to a loading station.</li> </ul>
Upon Arrival	<ul style="list-style-type: none"> <li>~ Park your vehicle in the member parking lot at the end of Capozzi Road and enter the site through the access gate across the street.</li> </ul>
When Preparing to Launch	<ul style="list-style-type: none"> <li>~ Load your items and passengers into your boat. You will then be shuttled to the water. Please load into your boats quickly and safely.</li> <li>~ In the event that you are waiting for guests, we ask that you pick them up at the dock if they have not arrived when you are ready to launch.</li> </ul>
When You're Finished Boating	<ul style="list-style-type: none"> <li>~ When you've arrived at the buoys located at the Eldorado Launch, call the valet line for pick up.</li> <li>~ The dispatcher will let you know if boats are ahead of you and which one to follow. Please only call when you've arrived to avoid confusion.</li> <li>~ Signs will be posted at the loading station to inform you of our last pick up time for the evening.</li> <li>~ Please inform the dispatcher if you will not be returning at the end of the evening.</li> </ul>
Returning to the Loading Station	<ul style="list-style-type: none"> <li>~ When you drive onto the trailer at the launch, please ensure the drives and/or trim tabs are in the up position when you are securely on the trailer. To minimize delays, please unload promptly and please remove any boards from racks.</li> <li>~ If you require fuel please let the dispatcher or an attendant know and we will have the boat fueled for your next visit.</li> </ul>
Storm Procedures	<ul style="list-style-type: none"> <li>~ In the event of a sudden weather change, the dispatcher will inform you of our protocol to get you off the water quickly and safely. We ask that larger boats and cabin cruisers stay past the buoys so that we can pick up smaller boats that are in danger of taking on water.</li> <li>~ We may bring you right to your boat dock instead of a loading station so that we can get all members out of the water as quickly as possible. Attendants will be available to assist you out of your boats if necessary.</li> </ul>