

# Frequently Asked Questions

# What is Aqua Boat Club?

Aqua Boat Club offers the joy of boating without all the big costs and hassles involved in owning a boat.

Membership is structured like that of a golf club. Members enjoy an unlimited number of boat outings and once in the club, your only additional cost is fuel.

# What is the Aqua Boat Club all about?

**Community.** The club delivers all the greatness of boating without any of the hassle, so you can enjoy the people around you in heart of the Okanagan.

**Quality.** Enjoy the luxury and ease of access you would expect from an all-inclusive resort. Choose from a fleet of top of the line boats. Simply book, arrive, and the boat will be ready and waiting.

**Convenience.** Liberate yourself from trailering, docking, arguing, parking violations, maintenance, capital expense, and depreciation. Your time and money are precious, spend them where it matters most!

### What kind of boats are in the Aqua Boat Club?

Our fleet includes a 2018 Mastercraft XT20, 2018 Mastercraft XT23, 2017 Cobalt 24SD, 2019 Cobalt R5 Surf, and 2017 Regal 2100 Surf. This line-up will offer a diverse mix between sport and leisure for the whole family.

### Can anyone become a member?

Members must be at least 25 years of age and have a valid driver's license. All members must pass a brief safety certification with **boaterexam.com/canada/ bc/** prior to becoming a member.

## How do I become a member?

The membership process begins with sending us an email at amvinfo@missiongroup.ca or calling us at 250.764.0808. If you would like a tour of our dry harbour, please let us know!

#### Can I split a membership with friends?

Yes! However, both parties would share the same credentials for our booking app, 'Boat Cloud.'

#### How do I reserve a boat?

Members can make reservations directly from our booking app, 'Boat Cloud,' on your smartphone. If you do not have access to the internet, you can call us at **250.764.0808** to book a session.

#### How long is a session?

Each day includes a morning session from 7:00am – 1:00pm and an evening session from 2:00pm – Sunset.

#### How many sessions can I book?

Each member can book a maximum of three sessions on 'Boat Cloud' at one time. These bookings are unlimited and roll throughout the season.



#### Can I book a session last-minute?

Absolutely! If a boat is available, we will have it ready for you within an hour.

### How do I know boats will be available?

Our membership offerings, session times, and booking system work in conjunction with our low member-to-boat ratio to create a fair and open schedule. We want our boats to feel like your boats.

# Is there a charge for canceling a reservation?

There is no charge for cancellation – however, noshows are subject to a \$25 slush-fund fee. The boats are here to be used at your convenience, but we hate to have a boat sitting idle when a fellow member could be out on the water.

#### How much does it cost?

The price to be a member of Aqua Boat Club is substantially less than the average annual cost of owning a boat! View our membership options at bit.ly/AquaBoatClub.

#### Who cleans and maintains the boats?

All boats are professionally maintained by a Martin Motorsports marine certified technician; each boat is fueled, inspected, and detailed before your arrival.

#### Do you have additional equipment available?

Yes! We offer unlimited use of coast guard rated life vests, surfboards, and tubes for our members.

#### Is the insurance covered by the Club?

Yes! Our insurance policy is specifically aligned with our business and covers major damage and liability. However, you may be held responsible for the repairs of minor damage to the boat or any equipment.

## Can I bring guests?

Yes! You can bring as many guests as the boat capacity allows.

# Can my guests use the club boats without me?

No, but they will continue to be your friend as long as you are the boat captain!

# Are there any hidden fees or surprises I should know about?

The only additional expense is the fuel you use.

# Do I need to be an experienced captain to join the club?

No prior experience is necessary or required. We offer orientations with each vessel you choose until you feel comfortable. If you have trouble setting up a surf wave or standing on one, we can help you with that too.

# How long does my membership last?

Memberships last for the entire summer season from May 1st – September 30th.

# Why should I join?

Not to state the obvious, but you will enjoy:

- Unlimited boating
- Brand new boats
- Dedicated and responsive staff
- Entertaining family, friends, and clients
- No boat payments
- No licensing expenses
- No boat maintenance expenses
- No insurance expenses
- No dock fees
- No cleaning, upkeep, repairs or maintenance
- No slip fees, winterizing or winter storage

**Ready for the best part?** When you return to the dock – you throw us the keys and walk away!

